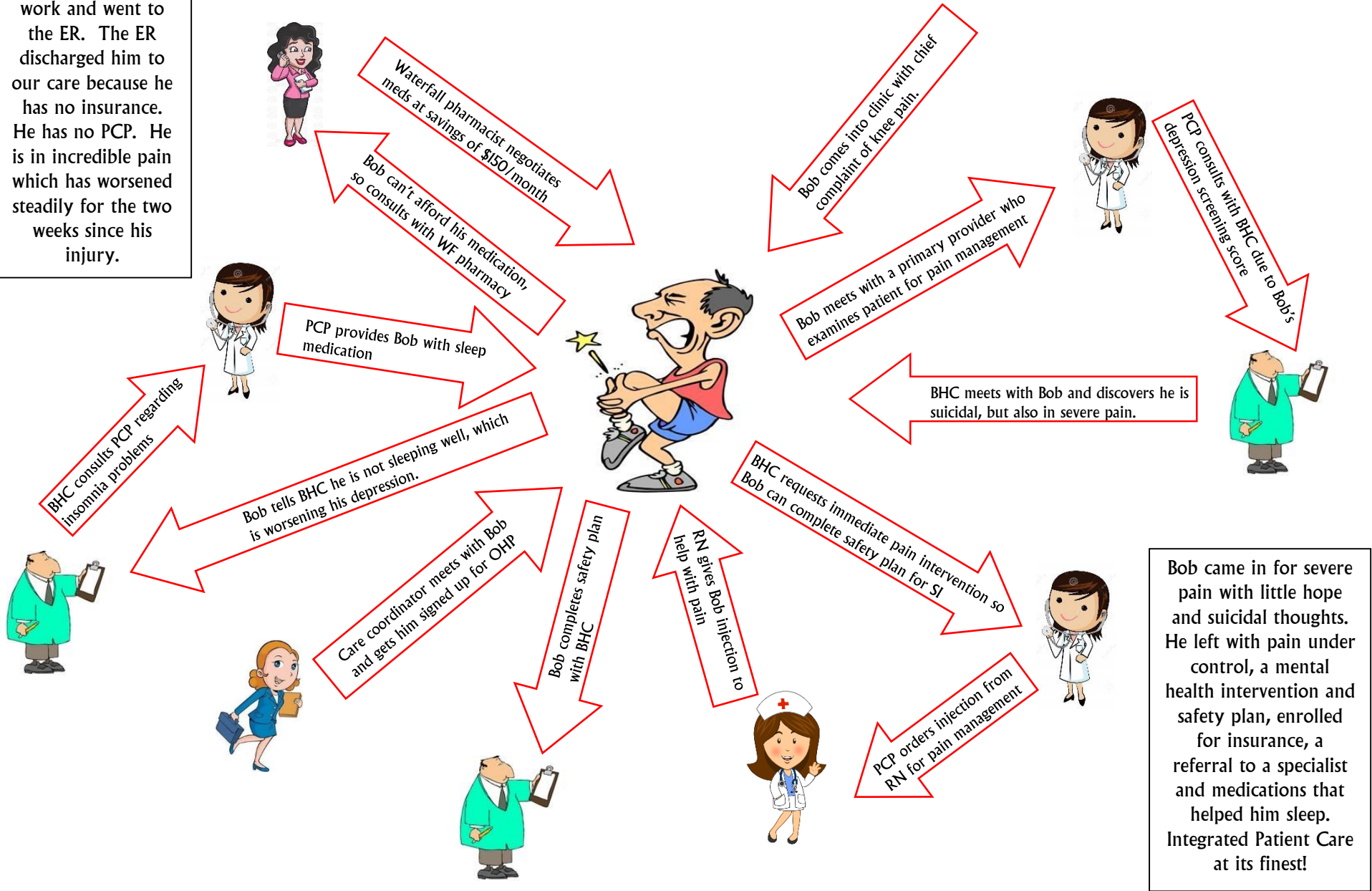


Integrated Patient Centered Care

Based on a True Story at Waterfall Clinic



This is the story of Bob, a 48 year old uninsured, unassigned patient who was injured at work and went to the ER. The ER discharged him to our care because he has no insurance. He has no PCP. He is in incredible pain which has worsened steadily for the two weeks since his injury.



Bob came in for severe pain with little hope and suicidal thoughts. He left with pain under control, a mental health intervention and safety plan, enrolled for insurance, a referral to a specialist and medications that helped him sleep. Integrated Patient Care at its finest!